**CPS/APS Hotline Outreach Email Template**

*Help the Maryland Department of Human Services spread the word about the state’s new Child Protective Services + Adult Protective Services hotline! Use this email template to share information about the hotline with organizational partners and other external audiences.* ***Be sure to include one of the agency’s*** [***promotional flyers***](https://dhs.maryland.gov/hotlineflyers/) ***about the hotline in the email.***

**Suggested Subject Line**: The Maryland Department of Human Services Has Launched A New, 24-Hour Statewide Hotline for Abuse/Neglect Reporting and Preventative Services!

Good *[morning/afternoon]*,

I’m writing to share some exciting news with you about a new initiative that’s beneficial to Marylanders. The [Maryland Department of Human Services](https://dhs.maryland.gov/) (DHS) has launched a new, 24-hour statewide hotline that streamlines all abuse and neglect reporting calls in Maryland *and* connects families to the preventative services they need to thrive.

DHS has fully transitioned its 24 Local Departments of Social Services to a single hotline number for all Child Protective Services (CPS) and Adult Protective Services (APS) calls. Previously, each jurisdiction maintained separate abuse/neglect reporting numbers. Now, Marylanders in the state's 23 counties and Baltimore City can seamlessly report CPS and APS concerns using the agency's new hotline at 1-800-91PREVENT (1-800-917-7383).

The hotline aims to reduce public uncertainty in identifying the appropriate number for reporting maltreatment concerns. Even further, it serves as an information-hub for families interested in learning more about Maryland’s preventative services, resources, and supports.

Would you please join us in spreading the word about the CPS/APS hotlineby sharing the [attached promotional flyer](https://dhs.maryland.gov/hotlineflyers/) with the individuals, families, and organizations within your network? Please also consider visiting [dhs.maryland.gov/hotlineoutreach/](https://dhs.maryland.gov/hotlineoutreach/) for a comprehensive toolkit of materials worth sharing with your audiences about the hotline and all it has to offer.

As always, thank you for your valued partnership.